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**Paediatric and Genetic  
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## MCEC TELEHEALTH INSTRUCTIONS

We are planning to have a **telehealth consultation** with you and your child. This appointment does not exactly replicate a clinic visit, but it is considered convenient and is the safest option to give us important information to plan your child's ongoing care.

### **PRIOR TO APPOINTMENT:**

1. Please take a **photo** of your child's face looking directly at your phone/camera. If your child wears glasses, please take a photo with and without their glasses.
2. Print out the vision chart attached to this email
3. Test their **vision** - one eye at a time - in glasses if they are normally worn
4. **Email** the photos and vision results to [reception+photos@childrenseyeclinic.com.au](mailto:reception+photos@childrenseyeclinic.com.au)

For tips please watch this video <https://imeo.com/437687708>

### **AT THE TIME OF THE APPOINTMENT:**

1. At the time of your scheduled telehealth consultation, you will receive a text message from your Ophthalmologist requesting that you join a secure video meeting
2. We expect the consultation will take approximately 10 minutes
3. If the connection fails, we will contact you via your mobile phone for a voice call

**Any questions? Please call the rooms in advance on 9345 6266 or email us at [reception@childrenseyeclinic.com.au](mailto:reception@childrenseyeclinic.com.au)**

**How much will this cost?** With a valid referral The cost for a review telehealth consultation is \$100.00 (medicare rebate \$37.70), and the cost for a new patient is \$150 (medicare rebate \$75.05). Following the appointment our office staff will contact you to arrange over the phone card payment.

Stay safe and we hope that we can see you for a face to face consultation before too long.

Yours sincerely,

James Elder, Jon Ruddle, Anu Mathew and Shiva Sheth  
Ophthalmologists, Melbourne Children's Eye Clinic